



Shacklewell Primary School
Shacklewell Row, London E8 2EA
Telephone: 0207 254 1415

swoffice@newwavefederation.co.uk
Executive Headteacher: Ms Nicole Reid
Headteacher: Mr Rory McGrath

Wednesday 17th May 2023

Dear Shacklewell Families,

Re: Expectations Of Parent Behaviour on School Premises

Following Mr McGrath's previous letter on the 31st March, I am sending this follow-up letter regarding parental conduct on the school site.

Shacklewell is a place where all children, families and staff should feel safe. This is the rock on which our school community is founded. Shacklewell is an amazing place for pupils, families and staff but this does not exist without the collective hard work of the entire school community to keep it that way.

With this in mind and in response to some recent unwanted, isolated incidents, it is my duty and responsibility to remind everyone of our expectations about parent/carer behaviour on site.

Under no circumstances should parents or carers approach other pupils, at drop-off or pick-up and question or accuse them about incidents which have taken place during the school day. In addition families and carers should not be approaching each other to address concerns they may have about events in school. Nor indeed should members of staff be put in a position where they have to deal with parents or carers displaying inappropriate conduct towards other adults or pupils. This kind of behaviour will not be tolerated at Shacklewell Primary School.

We have clear procedures, designed to keep everyone safe and to deal with parental concerns around pupil relationships in school. Families are requested to raise issues with their child's class teacher and/or a senior leader such as an Assistant Headteacher, Deputy or Headteacher. It is expected that everyone follows this path if they have any concerns relating to pupils' relationships or actions at school. Finally, inappropriate conduct as outlined above, could lead to a warning or ban from the school premises.

I know that the vast majority of our families conduct themselves in an exemplary manner. However it is crucial that we all work together to model the behaviour we want our children to see and to keep Shacklewell safe for everyone.

Kind regards,

Nicole Reid
Executive Headteacher